

Red Lily Health Board Strategic Plan 2019-2021

Organisation Description:

Red Lily Health Service Board is an Aboriginal Corporation Incorporated under the Corporations (Aboriginal and Torres Strait Islander) Act 2006.

Provision of primary health care services in the West Arnhem Region

Mission

To address the issues regarding the poor health of Aboriginal people of the West Arnhem region.

Vision

Aboriginal people of the West Arnhem region have access to services that support good health and allow them to actively participate in their communities

Values

Honesty, Trust, Respect, Confidentiality

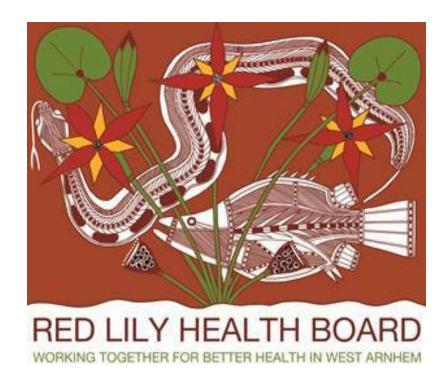
Corporate functions: sustainable, ongoing progress

HONESTY

Governance: be a good example

Cultural
Awareness:
working and
learning both
ways

RESPECT



Community
Engagement:
listening, sharing
knowledge,
bringing people
together

TRUST

Communication: one story, one message

Workforce: building capacity for the future

CONFIDENTIALITY

Partnerships: hand in hand

Cultural Awareness

- Culturally appropriate care
- Cross cultural training
- Respecting personal space
- Language and interpreters

Community Engagement

- Support, help and listen to the community
- Uniting people
- Understanding the needs and setting up appropriate services
- Talking to people in their communities

Communication

- Getting key messages out to the community
- One voice and one story replacing rumors with the truth
- Spreading the message
- Annual report

Partnerships

- Learning from each other eg. other service providers such as Top End Health Services
- Working with, and learning from other ACCHOs
- Working together, hand in hand with other providers
- Building strong relationships between community and all stakeholders

Workforce

- Local employment
- Supporting and developing skills in the Aboriginal Workforce
- Indigenous Health Practitioners
- Professional development for Women's Health issues

Governance

- Getting information, making decisions
- Taking services out in to the field, not just in the clinic
- Strong oversight of corporate and clinical functions
- Commitment to safety and quality for staff and the communities

Corporate Functions

- Sustainable funding and resourcing of services
- Effective management of resources
- Building capacity and skills to manage health services in to the future

Strategic Actions Year by Year

2019

- •Identifying next services to transition to RLHB
- •Information, Communication and Technology:
- oKey messages
- OBoard members photo and profile
- Website updates
- OAnnual report
- Signage and uniforms
- •Management of Remote Public Health Team
- Clinical and cultural induction
- Involvement in design of Jabiru redevelopment

2020

- Identifying further services to transition to RLHB
- Commence management of additional services/programs
- Workforce plan targeting Aboriginal Health Practitioners, Community Workers and other relevant roles to transition to RLHB
- Staff education and training plan
- Health promotion working with Community Workers
- Annual report

2021

- Identifying further services to transition to RLHB
- Commence management of additional services/programs
- Service development plan- what services will be provided where
- Pathways for Aboriginal doctors and nurses
- Annual report