



# Red Lily Health Board Strategic Plan 2019-2021

## Organisation Description:

Red Lily Health Service Board is an Aboriginal Corporation Incorporated under the Corporations (Aboriginal and Torres Strait Islander) Act 2006.

Provision of primary health care services in the West Arnhem Region

## Mission

To address the issues regarding the poor health of Aboriginal people of the West Arnhem region.

## Vision

Aboriginal people of the West Arnhem region have access to services that support good health and allow them to actively participate in their communities

## Values

Honesty, Trust, Respect,  
Confidentiality



Corporate functions:  
sustainable, ongoing  
progress

Governance:  
be a good  
example

Community  
Engagement:  
listening, sharing  
knowledge,  
bringing people  
together

Cultural  
Awareness:  
working and  
learning both  
ways



**RED LILY HEALTH BOARD**  
WORKING TOGETHER FOR BETTER HEALTH IN WEST ARNHEM

Workforce:  
building capacity  
for the future

Partnerships:  
hand in hand

Communication:  
one story, one  
message

## Cultural Awareness

- Culturally appropriate care
- Cross cultural training
- Respecting personal space
- Language and interpreters

## Community Engagement

- Support, help and listen to the community
- Uniting people
- Understanding the needs and setting up appropriate services
- Talking to people in their communities

## Communication

- Getting key messages out to the community
- One voice and one story replacing rumors with the truth
- Spreading the message
- Annual report

## Partnerships

- Learning from each other eg. other service providers such as Top End Health Services
- Working with, and learning from other ACCHOs
- Working together, hand in hand with other providers
- Building strong relationships between community and all stakeholders

## Workforce

- Local employment
- Supporting and developing skills in the Aboriginal Workforce
- Indigenous Health Practitioners
- Professional development for Women's Health issues

## Governance

- Getting information, making decisions
- Taking services out in to the field, not just in the clinic
- Strong oversight of corporate and clinical functions
- Commitment to safety and quality for staff and the communities

## Corporate Functions

- Sustainable funding and resourcing of services
- Effective management of resources
- Building capacity and skills to manage health services in to the future

# Strategic Actions Year by Year

2019

- Identifying next services to transition to RLHB
- Information, Communication and Technology:
  - Key messages
  - Board members photo and profile
  - Website updates
  - Annual report
  - Signage and uniforms
- Management of Remote Public Health Team
- Clinical and cultural induction
- Involvement in design of Jabiru redevelopment

2020

- Identifying further services to transition to RLHB
- Commence management of additional services/programs
- Workforce plan targeting Aboriginal Health Practitioners, Community Workers and other relevant roles to transition to RLHB
- Staff education and training plan
- Health promotion working with Community Workers
- Annual report

2021

- Identifying further services to transition to RLHB
- Commence management of additional services/programs
- Service development plan- what services will be provided where
- Pathways for Aboriginal doctors and nurses
- Annual report